

Exhibit 10

Realize your vision



Samsung SDS **EMM** Installation Guide



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Preface

Users of this guide

This guide is written for system administrators who install Samsung SDS EMM (hereinafter “EMM”) solution, which provides an integrated security service. It also covers for users who manage the EMM system such as stop, start, and update the EMM.

In order to use this solution effectively, the administrator must have the understanding and experience of the following:

- General knowledge on how to operate systems
- General knowledge on how to set network systems
- General knowledge on security activities
- General knowledge on how to use web servers

1 Overview of EMM installation

Samsung SDS Enterprise Mobility Management (hereinafter "EMM") is a solution designed to support comprehensive security management across multiple layers, ranging from user devices and applications to data. A single, integrated Admin Portal, regardless of OS, enables more efficient mobile security management. It also offers security policies and a UI to satisfy customer needs and provide a user-friendly experience and improves system stability and work productivity.

This guide describes how to install and update EMM software with 6 chapters:

- Installation overview
- Pre-installation (prerequisites)
- EMM installation
- Post-installation
- Updating EMM
- Configuring EMM High Availability

Details on the process of installation are below.

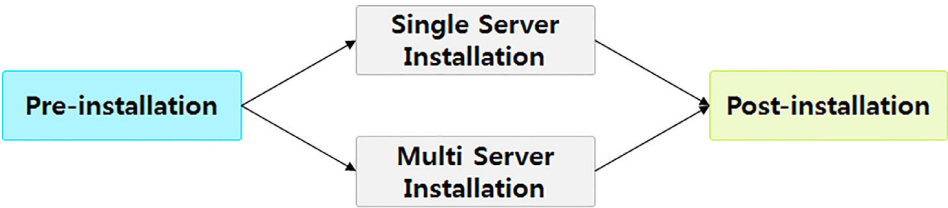


Figure 1-1. EMM installation process

Please refer to a EMM Security Target written by Gossamer for the details of security functions that have been subject to Common Criteria evaluation.

1.1 EMM installation component

The followings are modules for server and device required to install EMM:

EMM server module

Module	Roles	Notes
EMM	Management of device and policies, communication with server modules	
LTS	A server that collects logs from the device.	
Push	DCM	Keeps the communication channel unimpeded and transfers messages between Device Agent on a device and Push server
	PS	Register the user's device on the device side and check the data channel from DCM
	SCM	Keeps the communication channel open between the Service Agent on the EMM and Push server
	ECM	Keeps the communication channel open between a 3 rd party platform (FCM or APNs) and the Push server
	ICM	Provides a TLS channel for message exchange between physically separated servers.
AppTunnel	Establish a secured channel for each app to transfer information without a risk of leak	
Push Proxy	DPP	Message relay between device agent and DCM
	PPP	Message relay between device agent and PS
	EPP	Message relay between device agent and ECM
AppTunnel Relay	Packet relay between device and AppTunnel server	Multi-server only

EMM device module

Platform	Module	Roles
Android	EMM Agent	Device control and monitoring
	Push Agent	Communication with a server
iOS	EMM Client	Device control and monitoring
Windows	EMM Client	Device control and monitoring
Tizen Push	EMM Client	Device control and monitoring

Note: If you have installed and are currently using a version which separates the EMM Client from the EMM Agent, and want to update it to the integrated EMM Agent, then you need to deactivate the EMM on your device, and then re-install the integrated EMM Agent.